Issued: August 26, 2019 DenLine® Warranty Policy

## Commercial Laundries

DenLine® Uniforms provides a limited warranty on *DenLine Protection Plus*®, *DenLine Protection Plus*®*II* and *DenLine UltraLite* apparel. DenLine warrants that the product will be free of defects in materials and workmanship at time of delivery.

To maintain the fluid resistance and tested wash life advertised, <u>product(s)</u> <u>must be laundered using DenLine's Commercial Care Instructions</u> furnished with each shipment; Product may be dried in a dryer or finished in a steam tunnel (unless labeled VP), or pressed, all subject to the heat limits shown in the DenLine Laundry, Drying and Finishing Instructions.

DenLine fabric on the front, sleeves and back of Product is incidental splash resistant, and not impervious such as required in surgical applications. *DenLine*® *Styles* have been independently tested through 200 hot water commercial washes as being resistant to hydrostatic pressure and impact penetration, and classed AAMI PB70 Level 1 or Level 2, with results published for each Style Product at www.denlineuniforms.com (specifications).

DenLine warrants the **Snaps** and **Pocket Construction** will last maximum 200 washes, or five (5) years, whichever comes first, and will replace snaps or pockets free of charge upon return of the garment (Warranty applies to product used within the Continental US Only). DenLine does not warrant damage to the fabric surrounding the Snap or Pockets....or damage to pockets caused by other than normal use. Coats returned for snap replacement or Pocket Repair or Replacement must be authorized by DenLine Customer Service, with the coat laundered and sanitized prior to returning, accompanied with a letter confirming the coat has been laundered and sanitized.

DenLine does not warrant the product as being free from stains due to the uncontrollable environment the coats are used and laundered.

DenLine does not make any representation that products offered will provide complete protection from exposure to blood and OPIM, nor will eliminate the risk of contracting infectious diseases.

**DenLine Protection Plus** fabric meets standard 16 CFR 1610 of the Flammable Fabrics Act. Each coat is labeled warning the user to not allow the fabric to contact open flame.

If goods are to be returned for evaluation, repair, or replacement, refer to DenLine Return Goods Policy & Procedure. Copy available by contacting DenLine Customer Service 800-336-5463.

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